

March 21, 2007

I just wanted to take a minute to send you a Thank You for the great customer service your company provides. I needed 35 mm security film and placed the order through Staples. I was emailed that we would receive the film on March 27th. We were really low and needed the film immediately. Brian drove all the way to our branch in Trenton so that we could have the film in a timely manner.

Brian went out of his way to make sure we had this film in a timely manner and we greatly appreciate your customer service. We always here about here about the complaints in customer service and too few positive remarks. We at National City appreciate what you did for our branch.

Thanks Again,

Michelle Baril